How to Place an Interlibrary Loan

Use this guide to learn how to search for items available through Interlibrary Loan, submit a request, and tracking your requests.

Log In

To log into the Interlibrary Loan system:

- 1. In your web browser, go to www.tgclibrary.com
- 2. On the library's website, highlight/tap 'Books / Audio / Digital'
- 3. Click/tap Interlibrary Loans
- 4. Click/tap Request an Interlibrary Loan
- Enter your valid Library Card Number (with no spaces)
- 6. Enter your PIN
- 7. Click/tap Submit





Quick Search

Quick Search lets you find materials based on the word(s) you enter. You can search using one or more words in your search term.

- Type your search (title, author, subject, etc.) in the Quick Search text box
- 2. Click/tap the **Index** menu to choose the index you wish to search. You can search **All Headings**, or a single selected index (**Title**, **Author**, **Subject**, etc.).
- 3. Click/tap the **Search** Q button (or press Enter) to submit a search.



^{*}Click/tap the Advanced to use multiple search queries using the logical functions 'And', 'Or', and 'Not' and to apply advanced filters.

Brief Browse List

The Brief Browse List shows search results included in your search.

- Results are displayed. Click/tap a result for a full record display of the title.
- 2. Change View button
 - Gallery View

 i
 List View
- 3. **Sort** the list by Relevance, Title, or Author
- 4. Filter the results to narrow results
- 5. Click/tap the 🖺 Request this item this item icon to request it

^{*}Click/tap **Modify Search** to modify your search.



Full Record Display

After clicking/tapping a title from the 'Brief Browse List', the 'Full Record Display' for the item will display.

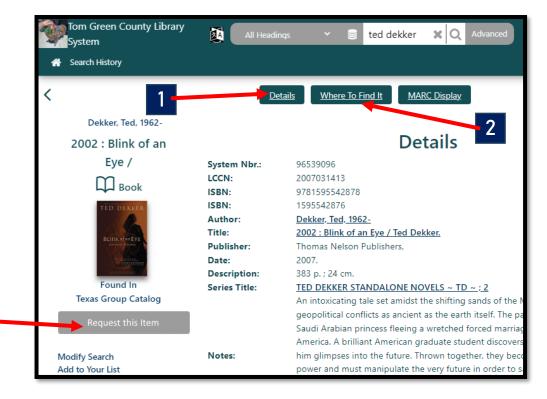
It includes bibliographic information for the title and an image of the book jacket.

You can display more **Details**, find out **Where To Find It**, and see a **MARC Display** the item.

- 1. **Details** displays biographical information on the title
- 2. Where to Find It displays a list of libraries owning the material and includes if the item is currently available for borrowing.

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3. Click/tap **Request this Item** to place an interlibrary loan request for the item.

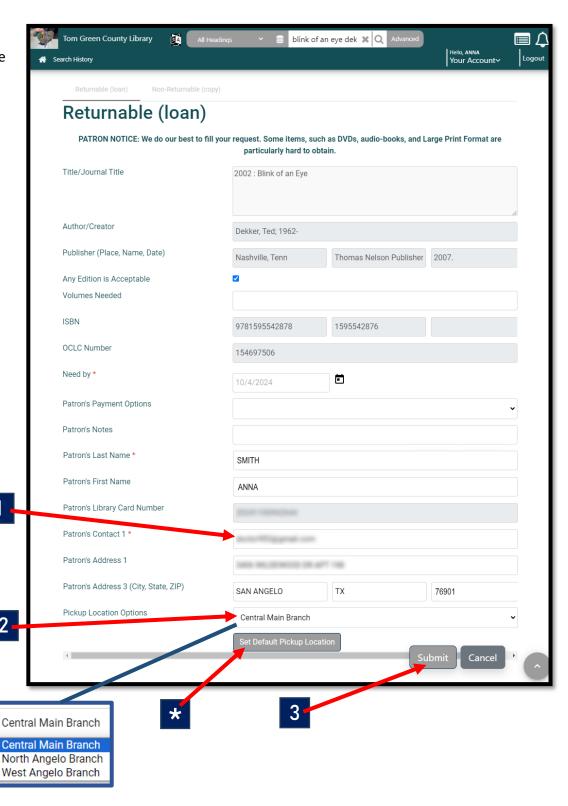


Submitting ILL Requests

When you click/tap a **Request this Item** icon for a title on a Brief Browse List or on a Full Record Display, the ILL Request Form displays.

- Fields with a red asterisk must be filled in.
- Most of the required information will autofill automatically from your library account.
- In the Patron's Contact 1 field, enter an email address (this will provide the quickest notification of the ILL's arrival)
- Click/tap Pickup Location Options to choose which library location to pick up your request at:
 - Central Main Branch
 - North Angelo Branch
 - West Angelo Branch
- *Click/tap Set Default Pickup Location to make your choice the default for future requests.
- 3. To complete your request, click/tap the **Submit** button.
- The ILL Request Details box will appear outlining the completed ILL request. Click/tap OK to finish.

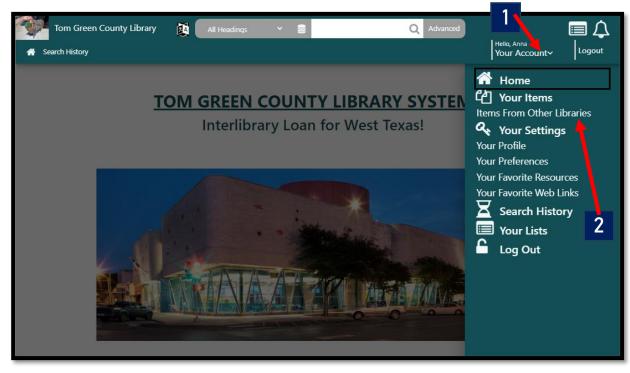




Tracking Your Requests

You can use the ILL system to track your requests, and cancel them.

- 1. Click/tap Your Account
- 2. Click/tap Items From Other Libraries



The items you have requested will appear with the current status of each request displayed.

You can have up to five items in your list at the same time, which may include pending requests, arrived items, checked out items, and items being returned.

- *Use the **Sort By** drop down menu to sort your list of requests.
- You can click/tap Hide to hide an individual request on your ILL list.
- 4. You can redisplay any requests that are hidden. Click/tap **Show Hidden Requests**.
- 5. Depending on the status of your request, you may have the option to change the **Pickup Location**.
 - Central Main Branch
 - North Angelo Branch
 - West Angelo Branch
- For items still "in processing", you can cancel your request. Click/tap Cancel Item.

